



# VINYL WRAP TERMS AND CONDITIONS

**VEHICLE WALK-THRU:** Wash vehicle using just using ONLY water and soap before dropping off. Even though we prep and clean the vehicle for install wax and other chemicals will prevent the vinyl to stick to surface. Any wax or chemicals left on vehicle by waxing and or clay bar will result in bubbles and vinyl will not cure properly. DWRAPS INC will not be held liable for vinyl that will not stick and cure properly due to wax or other chemicals used before install. There will be an additional charge of \$40 if we have to wash your vehicle.

**INSTALLATIONS:** All vinyl material needs to be applied to "like new" vehicle finish for the best results. Vinyl material is a pliable plastic material. We make every effort to make it look as seamless as possible, however, there may be curves, bumps, rivets, moldings and deep-channeled curves that the vinyl will not be able to conform to. In some cases, relief cuts or inlays will need to be made to cover certain areas. Stretching will result in some shrinkage as it attempts to return to its original form/dimensions. As it shrinks, some minor tenting and lifting does occur and will be addressed, if necessary, in the 90-day period. Any rust, bubbling, caulking, scratches, dents or other damage will be visible through the film, and such surface imperfections may damage the film or cause the film to fail prematurely. Any freshly painted surfaces must be fully cured for a minimum of 14 days prior to film being applied.

Installers use a heat gun to stretch and reposition the vinyl and a squeegee to eliminate imperfections. It's important to note that installers rely on sharp razors to manipulate the vinyl and remove excess material around obstructions. Even with the expert installers, there's some potential for minor nicks and scratches to the surface. DWRAPS INC will not be held liable.

**WARRANTY AND MATERIALS:** 3M, Avery and Arlon cast wrap materials are installed per the customer or authorized representative's request. We are not the manufacture of the product and all warranties are ordered through the manufacture of the product the customer specifically ordered. However, if there is something wrong with the product our manufactures do stand behind their products as do we, so please do not hesitate to contact us. Damage done to the vinyl material by the customer or any third party is not a warranty issue and will not be covered as such. No warranty on horizontal direct sun exposure such as hoods, roofs, and/or deck lids. Any surface with less than a 10-degree slope will not be warrantied. The wrap warranty will depend upon the customer's care of the vehicle and the outdoor/geographic conditions. We recommend hand washing only.

Although vinyl manufactures guarantee the material to last up to 5 years, high end material 7 to 10 years, the actual lifespan of a vehicle wrap will be considerably more or less 3-5 years depending on the weather and after care.

No warranties on Chrome, Plastic, Caulking and Non-Factory Finished paint.

## AFTER CARE:

•HAND WASH your vehicle bi-weekly with a nice soft sponge or rag. Strong jets can cause the vinyl to lift at the seams. Brushes and bristles can scratch your vinyl. And colors can start to fade and dull with repeated exposure to harsh chemicals and abrasives. None of these things will help your vehicle wrap last, so avoid them at all cost.

•DO NOT WAX your vinyl-wrapped vehicle. It will degrade your vinyl and shorten the life of your wrap. (NEVER WAX or CLAY BAR) It will cause the vinyl material to turn yellow and crack.

•TAKE CARE of edges particularly on doors/trunk/hood. Should any damage occur, contact us immediately. Do not try and fix it yourself or the warranty will be voided

•REMOVE BUGS and bird dropping immediately as these can stain the wrap. Soak them and wipe them off without scraping.

•USE AFTERCARE PRODUCTS like a ceramic sealant. Spray onto a microfiber towel or directly onto the surface. Wipe the surface clean, then turn the towel and dry. As this cleans and protect the wrap which ensures that is looks brand new for years.

**UPKEEP:** It will take approximately 30 days for the wrap to cure. Graphic installation warranty covers minor lifts, and is good for 90 Days starting when wrapped vehicle is taken from our shop. It is up to the customer to maintain it.

Date: \_\_\_\_\_ Customer Signature: \_\_\_\_\_ Installer: \_\_\_\_\_